

# AMERICAN SPECIALTY RISK MANAGEMENT SERVICES



Our portfolio of risk management tools and services is tailored to the specific industry our clients serve. These tools and services are designed to assist our clients to better manage risk by: 1) identifying loss exposures and loss trends; 2) increasing defensibility; and 3) preparing for disruptive events. Examples of some of our services include:

**AMERICAN SPECIALTY RISK MANAGER (ASRM)** – Included for all American Specialty clients, ASRM is a client-specific secured website that provides a centralized repository for the management and storage of insurance, claims and risk management information. The ASRM incorporates the following categories to help clients better manage risk:

**INSURANCE MANAGER** – View current and historical policy information from the Policy Repository.

**CERTIFICATE MANAGER** – Request an additional insured Certificate of Insurance or retrieve a previously requested Certificate of Insurance.

**CLAIMS MANAGER** – Report an incident to our claims department or review loss runs.

**RISK MANAGER** – Access to our library of risk management material that is continuously updated and tailored to the specific industry our clients serve. Risk management information includes the following:

- ❖ Template Manuals
- ❖ Sample Training Materials
- ❖ Safety Checklists
- ❖ Risk Alerts and Safety Bulletins

**ON-SITE EVALUATION SERVICES** – Comprehensive evaluation that identifies loss exposures and evaluates a client's overall ability to manage risk. The evaluation consists of a physical inspection of the client's facility, an in-depth evaluation of the mission critical components of the client's operations, and a review of the client's written policies and procedures with respect to safety and risk management. A written report is developed for the client detailing the observations and recommendations with supporting photographs and videos from the evaluation. *Offered as a fee for service.*

**BUSINESS CONTINUITY AND CRISIS RESPONSE PLANNING** - Assessment and planning strategies that help clients prepare for, respond to and recover from disruptive events. *Offered as a fee for service.*

**DISASTER RESPONSE CALL CENTER SERVICE** – In cooperation with a leading crisis response firm, this service provides the capacity to manage a large volume of telephone calls created by a large-scale critical incident/disaster and is staffed entirely by trained behavioral health professionals. *Offered as a fee for service.*

For further information about American Specialty's Risk Management services or risk management questions, contact:

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