

CLAIMS MANAGEMENT

★ OVERVIEW ★

EXPERIENCE

For over 20 years, the American Specialty Claims Team has identified and managed the unique claims needs of our clients. Because we are familiar with the unique nature of our clients' businesses, we provide creative yet realistic solutions to the unusual claims problems often associated with the Sports and Entertainment industry.

FOCUS

Because of our long-term familiarity with the specialty-risk marketplace, we are knowledgeable of and aggressively utilize special defenses available to the Sports and Entertainment industry. We have successfully pioneered case law involving Waiver and Release of Liability and Assumption of Risk issues. Risk transfer, inherent risk, and contractual indemnification are other areas of our proven expertise.

DEPTH

The American Specialty Claims Team manages and administers General Liability, Property, Automobile, and Participant Accident claims for a wide and varied spectrum of Sports and Entertainment organizations. Our clients include motorsports facilities, pari-mutuel racing facilities, stadiums, arenas, amusement parks, family entertainment centers, ice skating rinks, professional sports teams and associations, amateur sports leagues and associations, Olympic national governing bodies, convention centers, and major special events.

American Specialty is authorized to manage General Liability claims on behalf of Arch Insurance Company. We are authorized to manage Participant Accident claims for ACE/Chubb, AEGIS, AXIS, and Mutual of Omaha.

CLAIMS MANAGEMENT

★ TOOLS ★

EARLY CLAIM MANAGEMENT - Early identification and proactive investigation are required to best defend, manage, and resolve claims.

SPECIAL DEFENSES - Proper utilization of special defenses unique to the Sports and Entertainment industry is essential to the successful resolution of claims. Such special defenses include waiver and release of liability, assumption of risk, contractual risk transfer and indemnification, and statutory immunity and liability limitations.

CONTRACT MANAGEMENT - Our Adjusters have expertise in the interpretation and utilization of insurance provisions and indemnity obligations contained in our clients' contracts. This proficiency is essential in ensuring that losses are paid by the responsible parties, and protecting the interests of our clients.

LEGAL PRECEDENT - Our appeal strategy not only protects our clients' interests, but also the interests of the Sports and Entertainment industry. This strategy has resulted in case law critical to the defensibility of claims involving waiver and release, assumption of risk, common carrier, and dangerous instrumentality.

NATIONAL KEY COUNSEL NETWORK - Our defense counsel network is comprised of proven experts in defending Sports and Entertainment claims. Working as a team with our Adjusters and clients, our Key Counsel panel is committed to achieving the best outcomes for our clients.

THINK-TANK APPROACH - Traditional companies manage claims and underwriting in silos. Our "think-tank" approach, where underwriting and claims work as one integrated team, is the most effective method to develop programs customized to the specific needs of our clients.

PROPRIETARY ON-LINE SYSTEM - Our proprietary claims management system was created exclusive for the specialized requirements of the Sports and Entertainment industry. It provides real-time access in a secure environment for the benefit of our clients, adjusters, and insurers.

INDUSTRY LEADERSHIP - Our executive claims managers are recognized industry leaders and contribute to the Sports and Entertainment industry through publications and public speaking.